



Direct Music on Hold  
FREEPHONE 0808 165 8787

## Sample Script

For: Parklane Building Maintenance

PLEASE ADVISE US OF ANY UNUSUAL PRONUNCIATIONS AND WRITE THEM PHONETICALLY ABOVE THE WORD.

Prompt 1:

Welcome to Parklane Building Maintenance - dedicated to service. For a full range of property maintenance work - from carpentry to drain clearing, roofing to floor covering - you can count on Parklane to do the work you need whenever you need it. Our guaranteed call out service is available 24 hours a day, 365 days a years - so whether you have an emergency, or are planning to carry out maintenance work, Parklane gives you the service you need. Please continue to hold and one of our team members will be with you very soon.

Prompt 2:

You've reached Parklane Building Maintenance - for high quality professional building services. If you have an internet connection why not find out more about our services and company? Just go to [www.parklanemaintenance.co.uk](http://www.parklanemaintenance.co.uk). You can find out about our complete range of services as well as reading the most recent news about our company. You'll soon see why so many people rely on us for their maintenance needs. We're sorry you're having to hold, but we will be with you shortly.